

ACKLAM GRANGE SCHOOL PERSON SPECIFICATION: First Aid & Welfare Officer



	Essential	Desirable	Measured by
Qualifications / Training	 Educated to GCSE standard at Grade A* - C for a minimum of 5 GCSEs including Mathematics and English or equivalent qualifications Commitment to training/health and safety legislation Valid First Aid qualification 	Additional health or welfare-related training (e.g. mental health first aid)	A/Q/I
Experience	 Collaborative working within a team Experience providing first aid in a school, healthcare, or youth setting Experience maintaining medical records and handling confidential information 	 Working with people with complex medical needs Experience of liaising with external agencies (e.g. CAMHS, school nurses) 	A/I
Knowledge and Understanding	 Full working knowledge of relevant policies/codes of practice Committed to safeguarding and promoting the welfare of children and young people Awareness of common childhood illnesses and medical needs 	 Awareness of requirements of SEN and disability legislation Familiarity with DfE guidance on Supporting Pupils with Medical Conditions 	A/I
Skills	 High standard of interpersonal and oral/written communication skills Strong organisational and record-keeping skills Ability to remain calm and reassuring in emergencies Good communication skills 	 Good ICT skills for learning and administrative requirements. Ability to support emotional wellbeing and student welfare Confidence in coordinating Individual Healthcare Plan 	A/I
Person Characteristics	 Ability to build relationships easily with young people and adults Compassionate and empathetic approach to pupil care Discreet and professional when handling sensitive information Ability to work flexibly and respond to developing needs Reliability and integrity Humour and resilience 		A/I

Measured by Key: A: Application form

I: Interview

Q: Qualification check